

Product & Service Policies

Chahna Milk Farm LLP

At Chahna Milk Farm LLP, we are committed to delivering high-quality dairy and farm products with honesty, consistency, and transparency. The following policies explain how we handle our products, pricing, delivery, and customer satisfaction.

1. Product Quality

We take pride in providing fresh and natural products, including:

- A2 Cow Milk
- Pure Ghee
- Silage
- Wheat Straw
- Cow Dung

All products are handled and supplied with care to maintain hygiene, freshness, and nutritional value.

2. Pricing Policy

Product prices are based on:

- Market conditions
- Feed and farming costs
- Production and maintenance

Prices may change from time to time. The latest rates are always provided during customer communication.

3. Delivery & Shipping

Shipping charges are applied separately on every order.

Bulk orders may have different delivery terms, which are discussed individually with customers.

We aim to ensure timely and safe delivery of all products.

4. Refund & Replacement

Customer satisfaction is important to us.

If you are not satisfied with any product, you can contact us to arrange a return or replacement as per our policy. We review each request fairly and aim to resolve issues quickly.

5. Bulk & Regular Supply

We support both:

- Individual buyers
- Bulk and regular supply customers

Special pricing and delivery schedules may be arranged for long-term or bulk customers.

6. Contact & Support

For product details, pricing, or support, please contact:

Chahna Milk Farm LLP

 **8780825951 / 9879854099**

 **sales@chahnafarm.com**